



Ferndale Primary School and Nursery

Head Teacher: Miss Liz Horrobin
Ferndale Primary and Nursery School - Wiltshire Avenue
Swindon - Wilts - SN2 1NX

Dear Parents and Careers,

At the end of the last summer term we asked you to complete a parent survey. We would like to share the results of this survey with you.

Summary of Key Strengths

A significant number of respondents expressed strong satisfaction with the school's overall ethos, staff commitment, and their children's wellbeing. Key areas of strength include:

- Staff and Relationships
 - Multiple parents praised the approachability and care shown by individual teachers and TAs.
 - Particular mention was given to staff members for their warmth, responsiveness, and effective communication with families.
 - Trust in the staff was a recurring theme.
- Pupil Experience
 - Many families commented positively on their child's enjoyment of school, friendships, and enthusiasm for learning.
 - Children were described as "happy," "excited to come to school," and "well-supported" academically and emotionally.
- Community and Environment
 - Events like the Family Fun Day were widely appreciated and seen as examples of strong community-building.

Areas for Development

While feedback was generally positive, several themes emerged regarding potential improvements:

- Communication and Parent Partnership
 - Some parents felt communication around SEND, pastoral issues, and academic progress could be more proactive and transparent.
 - Suggestions included:
 - Clearer email/text labelling (e.g., stating year groups).
 - More regular updates on progress beyond parent evenings.
- Extra-Curricular Provision
 - Demand for after-school clubs exceeded supply, with some frustration around sign-up systems.
 - You would like to see:
 - More club options.
 - Better distribution of activities across the week, especially on Fridays.

Notable Parent Quotes

"Teachers are always approachable and friendly. There is a nice feeling to the school and as we walk around on pick up and drop off my son interacts with and is known by teachers across the school, not just in his year/class."

"The progression my son has made has been incredible, they always go above and beyond to support his needs in education to progress his knowledge and understand consistently!"

"The school has a lovely atmosphere, my son is always happy to go and really likes his teacher."



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"... struggles with confidence and can be very anxious at times, from the day he started this school his teachers have always gone above and beyond to make sure he is OK. ... feels safe at this school and knows he has support whenever he needs it. He loves school and all of his teachers."

"The school has excelled in my eyes. I can't wait to watch my daughter grow through years at Ferndale."

"We think the school is doing an amazing job, be it school syllabus or extra club activities."

"She absolutely adores her teacher and is always excited about school. Thank you!"

"Teachers, TAs and office staff are very friendly. The TAs are excellent and have a good knowledge of the children in their year group, even if they don't work with them often."

Immediate Next Steps – You said, we listened

Theme	Suggested Actions
Communication	Review and improve communication protocols with parents
Parent Engagement	Increase informal touchpoints with families, including classroom visits, drop-ins, or learning showcases.
After-School Offer	Evaluate capacity and demand for clubs; pilot additional sessions.

Individual Statistics - 1 response = 1.75%

Question	Agree or higher	Strongly Agree	Agree	Don't know	Disagree	Strongly Disagree
What year group is your child in?	Nursery – 7 responses, FS2 - 10 responses, Year 1 - 10 responses, Year 2 - 7 responses, Year 3 - 5 responses, Year 4 - 8 responses, Year 5 - 5 responses, Year 6 - 5 responses					
My child is happy at this school.	96.5%	66.5%	30%	0%	3.5%	0%
My child feels safe at this school.	95%	63%	32%	0%	5%	0%
The school makes sure its pupils are well behaved.	98%	44%	54%	1.75%	0%	0%
The school deals with bullying quickly and effectively.		27.5%	44%	25%	3.5%	0%
The school makes me aware of what my child will learn during the year.	96.5%	47.5%	49%	1.75%	1.75%	0%
When I have raised concerns with the school they have been dealt with properly.	No concerns 33%	35%	23.5%	3.5%	5%	0%



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My child has SEND, and the school gives them the support they need to succeed.	One response = 12.5%	50%	37.5%	0%	0%	12.5%
The school has high expectations for my child.	87.5%	31.5%	56%	9%	1.75%	1.75%
My child does well at this school.	93%	51%	42%	0%	7%	0%
The school lets me know how my child is doing.	91%	49%	42%	1.75%	7%	0%
There is a good range of subjects available to my child at this school.	91%	49%	42%	9%	0%	0%
My child can take part in clubs and activities at this school.	84%	44%	40%	11%	3.5%	1.75%
The school supports my child's wider personal development.	95%	49%	46%	3.5%	1.75%	0%
I would recommend this school to another parent		Yes 98.25%	No 1.75%			

Throughout the year please look out for, 'You said, we listened' as we take on your feedback and continue to work together to provide the best educations and experiences for your child/ren.

Kind regards

Miss Liz Horrobin